



THE POVERELLO CENTER

ANNUAL REPORT

2022

A LETTER FROM JILL

Dear Friends,

As society seeks a new normal, homelessness remains an ongoing struggle, even evolving to a state of emergency here in Missoula. The Poverello Center does anticipate a surge in need as we navigate the aftermath of the pandemic, rising costs of living, and weather patterns that indicate extreme circumstances for our neighbors.

We are proud to share that thanks to your unwavering support, we have been able to adapt and remain steadfast in fulfilling our commitment to those in need. Amidst all the challenges, we witnessed countless heartwarming stories of resilience and the power of human kindness. We are building relationships stronger than we have been able to in the past, and are thrilled to be able to offer more connections and resources in 2023 than we have in previous years.

This year, partners have inspired us to continue moving forward. We aim to provide as much as we can for years to come, and work hand-in-hand with the community who has always made this work worthwhile. As we look toward our 50th year of service, we anticipate a period of transformation for the Pov, which we hope will include an expansion in services, a greater depth of care, and a continued impact on our city.

Once again, I would like to offer my gratitude to every person who has supported the Poverello Center's work, and offer a hand as we walk into the future.

Sincerely,



Jill Bonny, MSW
Executive Director of the
Poverello Center



OUR MISSION

The Poverello Center offers food, shelter, help and hope to all who ask. We believe all people deserve to be treated with dignity and respect, regardless of their housing status. We envision a collaborative and supportive community in which everyone has a safe place to call home.



FOOD

Provide three nutritious meals a day, every day, to anyone who is hungry.



SHELTER

Provides emergency shelter and basic needs 365 days a year.



HELP

Provide the necessities of survival and supports our community's most vulnerable individuals in crisis.



HOPE

Provide hope by accompanying clients on their journeys toward long-term housing success.

OUR MISSION: FOOD

2022 IMPACTS



Kitchen

- Served **100,682** nutritious meals to **2,276** individuals



Sack Lunches

- Distributed **52,000 lunches** to individuals who could not access the Poverello Center Kitchen

OUR MISSION: FOOD

2022 IMPACTS



Food Rescue

- Rescued and repurposed **375,946 pounds** of food for our kitchen
- This food came from **9 grocery stores**, and would otherwise have been put into landfills



Food Pantry

- Our Food Pantry was visited **652 times** by **195 individual families**
- The Food Pantry is accessed by community members in addition to guests, and is one of many ways we extend our reach beyond our own building

OUR MISSION: SHELTER

2022 IMPACTS



1110 West Broadway "The Pov"

- Provided emergency shelter for an average of **82 individuals per night**
- The Pov offered **35,119 nights of shelter to 984 individuals**



Johnson Street Shelter "J-Street"

- J-Street provided **15,712 nights of shelter to 1,062 individuals**

OUR MISSION: SHELTER

2022 IMPACTS



Housing Montana Heroes

- Provided transitional housing in the form of shelter, food, and community to **32 total veterans, 47% of whom found permanent housing**



Valor House

- Valor House provided transitional housing in the form of shelter, food assistance, and community to **21 veterans**

OUR MISSION: HELP

2022 IMPACTS



Medical Respite

- Our Medical Respite team supported **56 individuals** recovering from injury or illness
- Medical Respite saved an estimated **\$563,108** in community resources



Volunteers

- **444 volunteers** provided **19,060 hours of work.**
- Hours donated by volunteers saved The Poverello an estimated **\$504,000** in labor costs



Materials and Services

- The HOT Team talked with unsheltered individuals over **6,000 times**
- They also provided **3,561 food items and 3,623 material items** to community members in need

OUR MISSION: HOPE

2022 IMPACTS

Missoula Community Development



- HOT engages with local businesses and community members who are concerned about unsheltered individuals.
- This year we made **150 business connections** and took **1,415 phone calls on the HOTline**



Resident Volunteers

- 29 resident volunteers provided **14,040 hours of work**, learning valuable career skills along the way

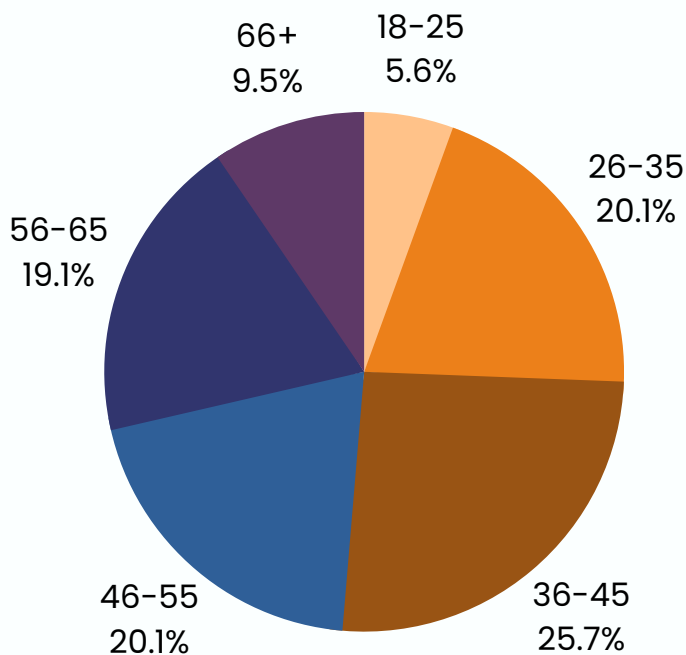


Additional Services

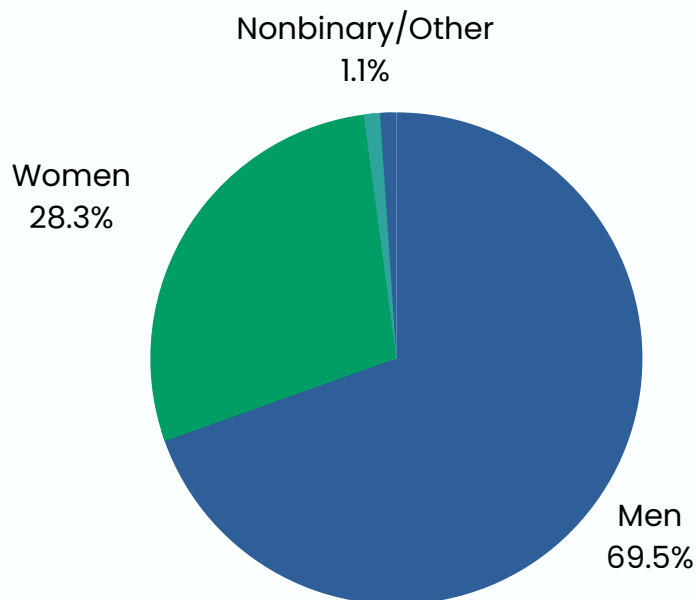
- The Pov building offers mail, and a Partnership Health Clinic
- Both buildings have showers, bathrooms, and knowledgeable staff, who can connect guests to other resources

GUEST DEMOGRAPHICS

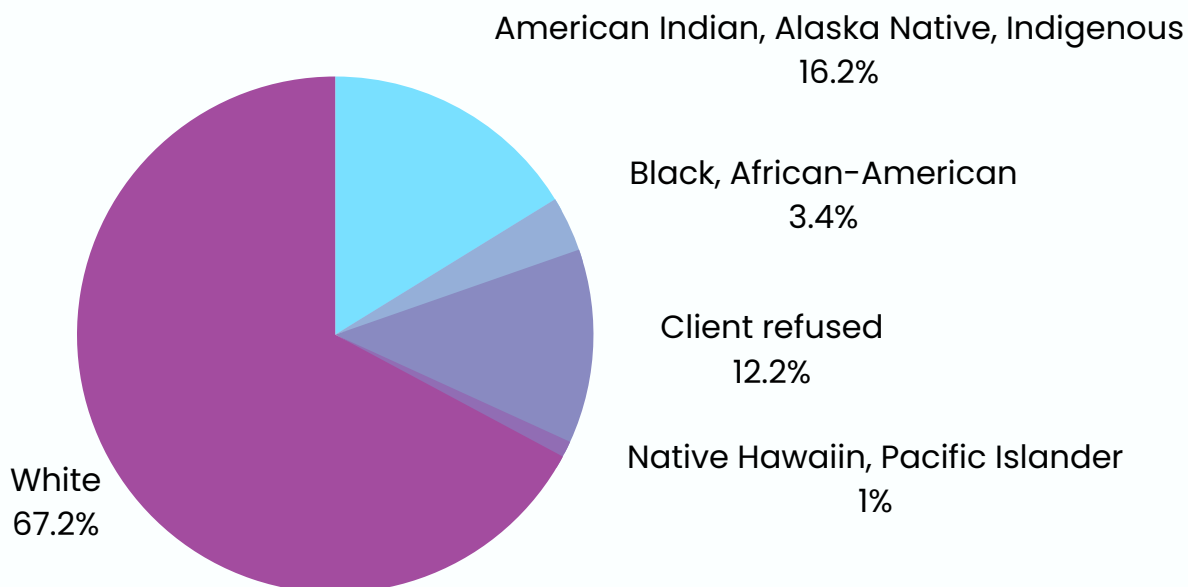
AGE



GENDER

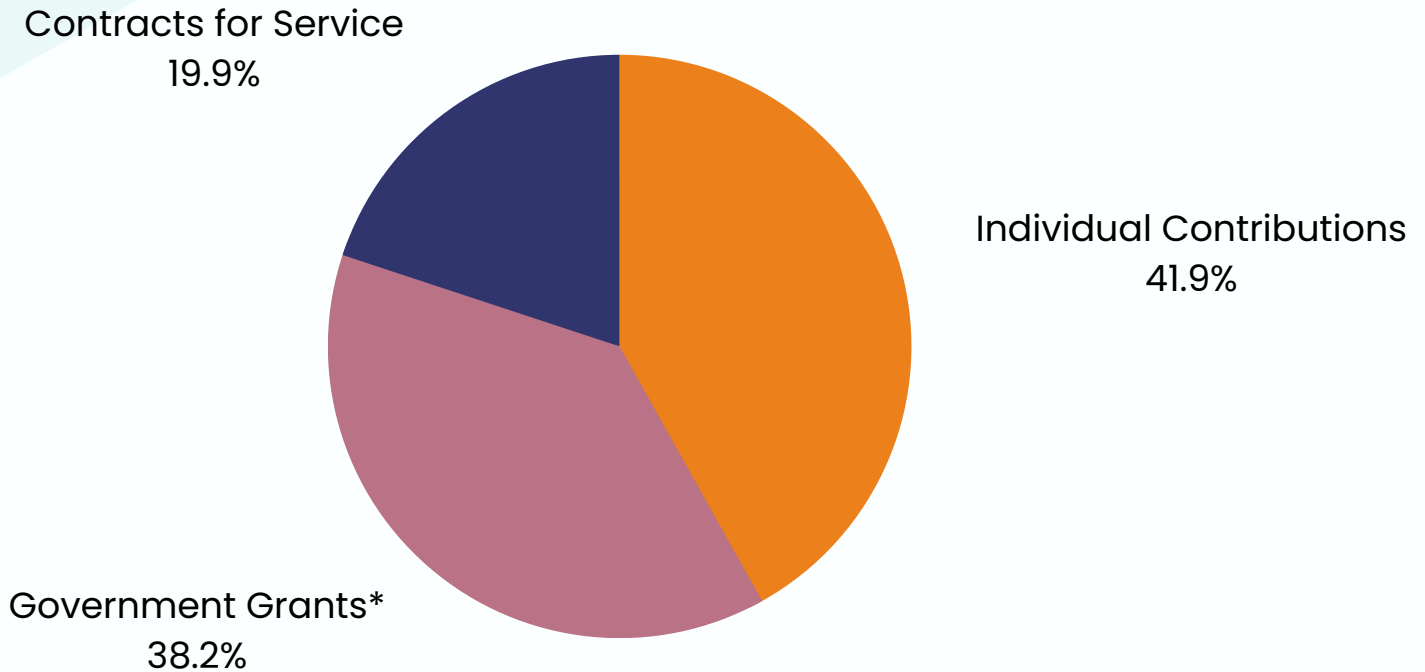


RACE



FINANCIALS

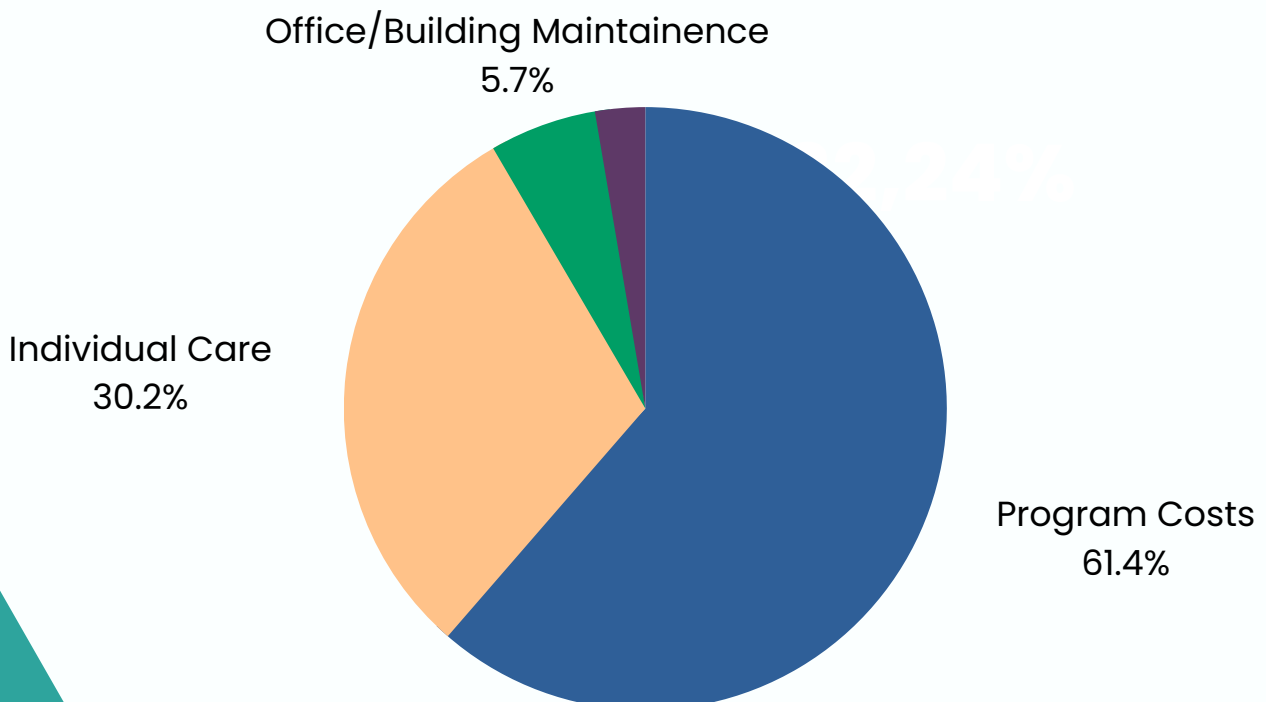
REVENUE



*includes COVID relief emergency funds

EXPENSES

Operational Budget: \$4,535,490



SUMMARY OF DONATIONS

MOST DONATIONS ARE UNDER \$250 – EVERY DOLLAR COUNTS!

donations

600

400

200

0

\$1-\$50

\$51-250

\$251-\$500

\$501-1,000

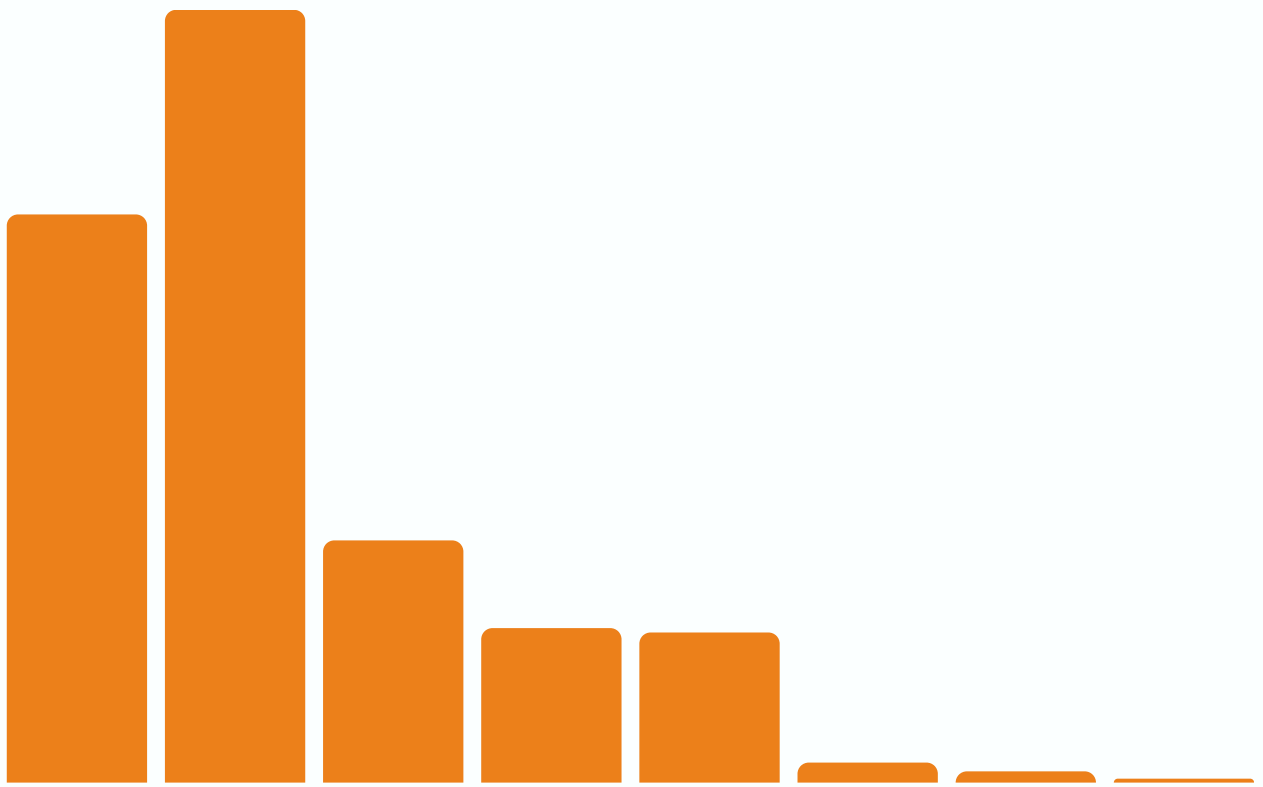
\$1,001-\$5,000

\$5,001-\$10,000

\$10,001-\$25,000

\$25,000-\$100,000

Amount donated



THANK YOU

For 49 years, the Poverello Center has served Missoula's unhoused, providing care, love, and support to those who need it in our community. Thanks to you and our supporters, 2024 will mark our 50th anniversary, and we are so excited to celebrate with you, and imagine our next years of ending homelessness in our beautiful city.

