

2023 ANNUAL REPORT



A LETTER FROM JILL

Dear Friends,

As I reflect on 2023, I am overwhelmed with gratitude for the incredible support that has propelled our organization forward. It is because of you—our generous donors, dedicated volunteers, passionate staff, and strong community partners—that we continue to make a lasting difference in the lives of those we serve. This year has brought its share of challenges, but it has also shown us the remarkable strength and compassion within our community. Every meal provided, every shelter offered, and every moment of care has demonstrated how, together, we can create meaningful change. We are not just offering services; we are helping individuals rebuild their lives and restore their sense of dignity.



One of the most significant milestones of this past year was the creation of the Montana Coalition to Solve Homelessness, an initiative spearheaded by the Poverello Center. Through this coalition's efforts, we successfully secured \$5 million in state funding to support shelters across Montana, strengthening our collective ability to meet the growing needs of our communities. This achievement is a testament to the power of collaboration and the profound impact we can have when we work together.

Our successes this year are a reflection of the collective effort and dedication that fuels our mission. We've grown our programs, deepened our partnerships, and broadened our impact, all while remaining steadfast in our commitment to compassion, respect, and hope. Each achievement is a reminder of the powerful role the community plays in transforming lives.

Looking toward the future, I am filled with hope and confidence in the work we will continue to do. With your ongoing support, we will rise to meet the needs of our community and work to bring comfort and opportunity to those who need it most.

Thank you for standing with us, for believing in our mission, and for your role in building a brighter, more compassionate future for all.

With deepest gratitude,

A handwritten signature in black ink that reads "Jill Bonny". The signature is fluid and cursive.

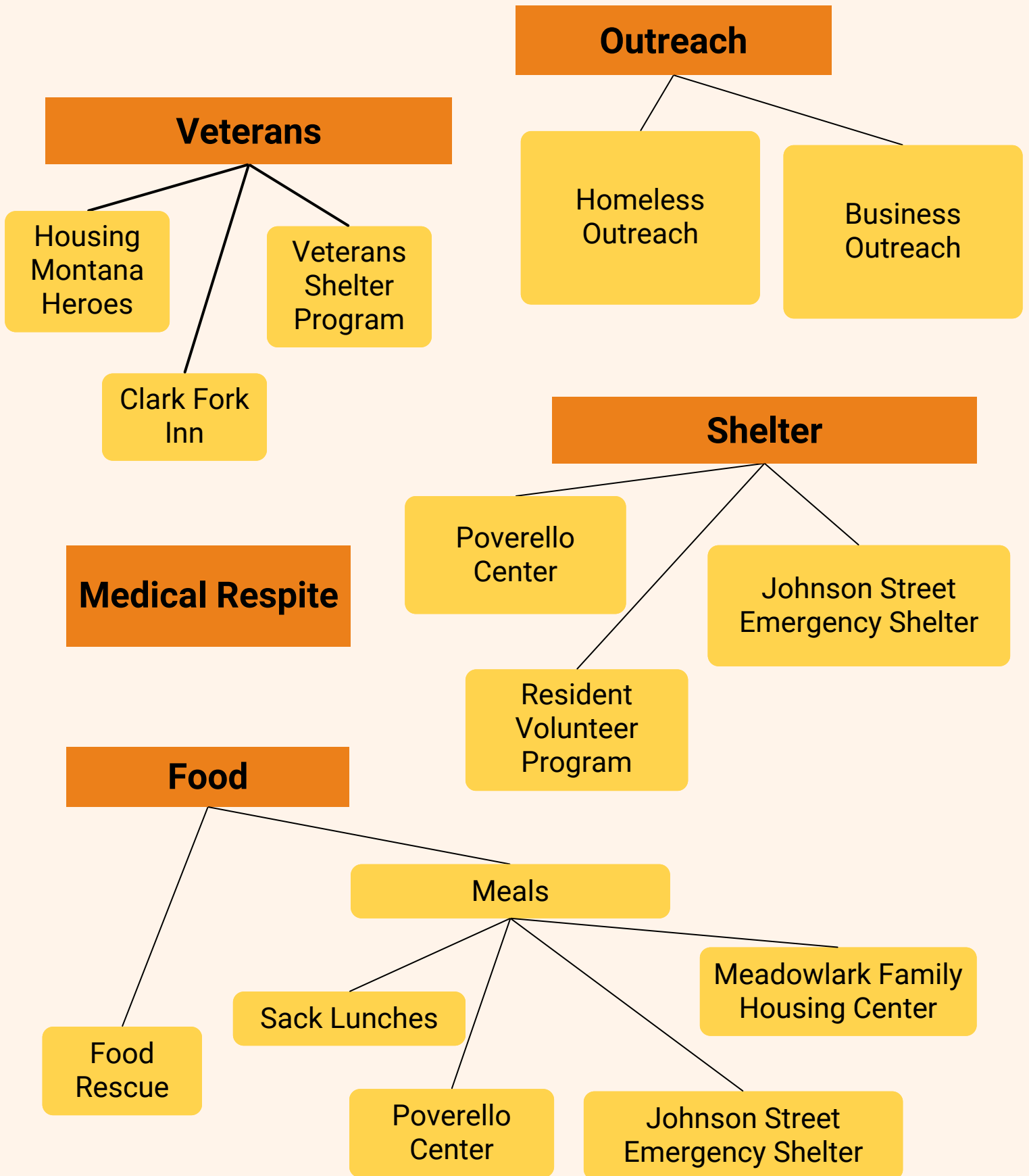
JILL BONNY, MSW
Executive Director

OUR MISSION & VISION

The Poverello Center offers **food, shelter, help and hope to all who ask.** We believe all people deserve to be treated with dignity and respect, regardless of their housing status. We envision a collaborative and supportive community in which everyone has a safe place to call home.



OUR PROGRAMS





OUR MISSION: FOOD

122,436 meals served to 2,037 people

1,153 food pantry visits by 325 households

477,552 pounds of food rescued from 9 grocery stores, saving \$921,675 in kitchen costs

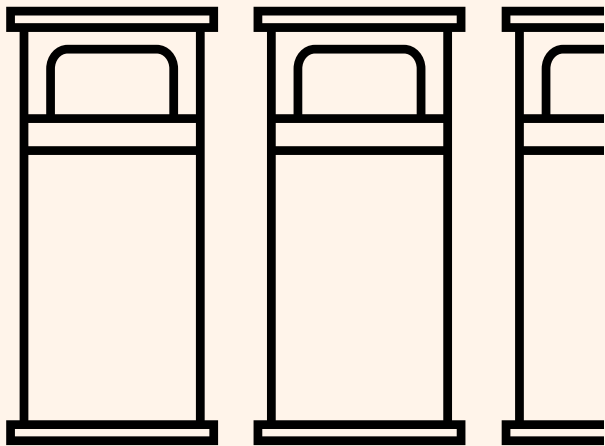
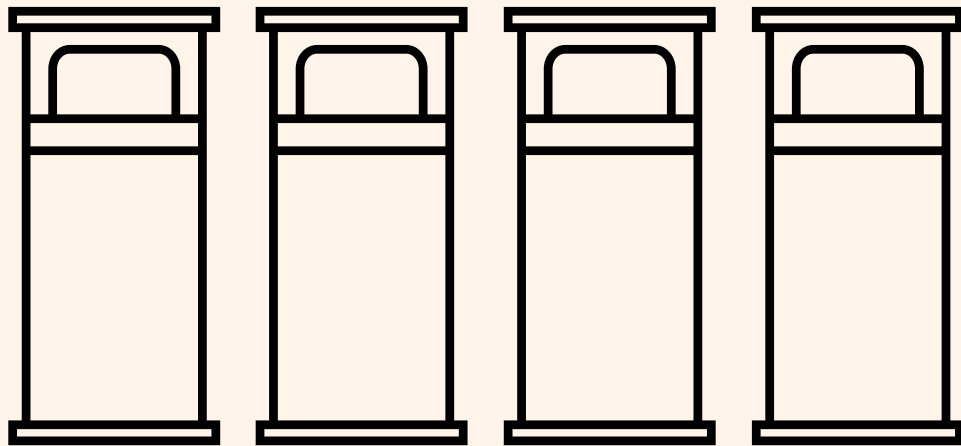
62,400 sack lunches distributed

Our kitchen prepares and serves grab-and-go breakfast and two hot meals a day at the Poverello Center, and hot dinner at the Johnson Street Shelter daily. We also prep one nutritious hot meal every day for the Meadowlark Family Housing Center.

OUR MISSION: SHELTER

60,549 shelter beds filled by 1,455 individual people

Our shelters saw a 19% increase in beds filled from 2022



 = 10,000 beds filled





OUR MISSION: HELP

180 unhoused veterans served through programs in Housing Montana Heroes, Valor House, and general shelter

4,306 food items provided and 4,356 material items provided to individuals living unsheltered

629 medication pickups done from Partnership Health Center for people living unsheltered

The Homeless Outreach team helps guests and unsheltered individuals access things that people with housing take for granted like prescription medications, sack lunches, water bottles, forms of identification, and clothing.

OUR MISSION: HOPE

59 people recovered from acute illness or injury in medical respite, saving \$455,920 in in additional medical costs

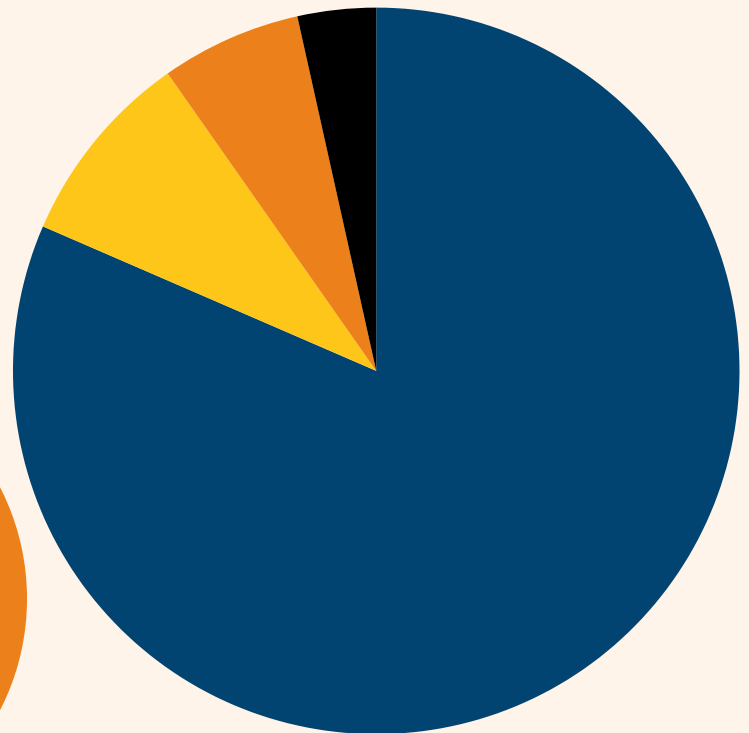
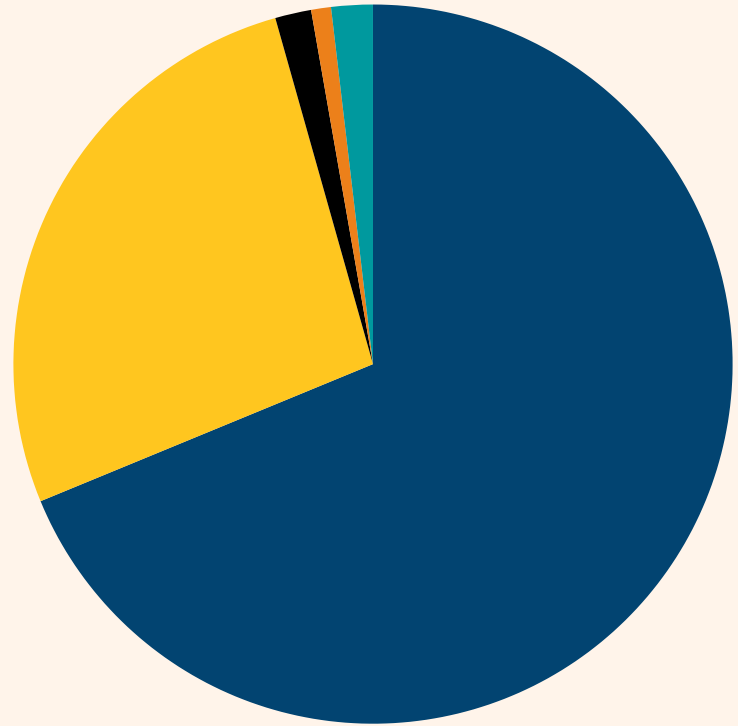
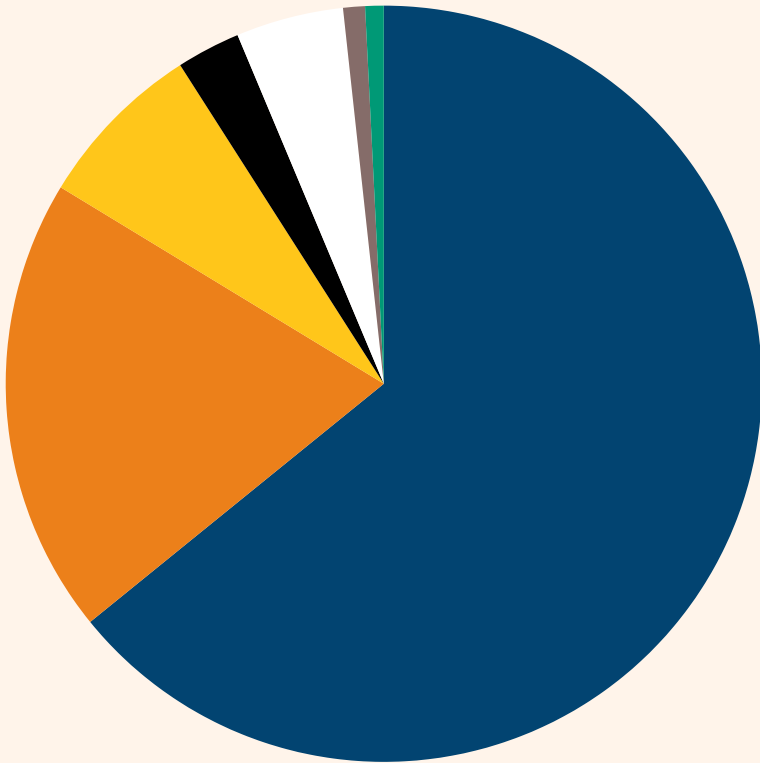
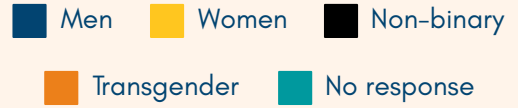
272 volunteers served 16,798 hours, saving \$534,081 in labor costs

56% veterans moved from Houseless Veterans Program into **permanent or transitional** housing

Hope grows in many ways at the Poverello Center. While one guest works towards finding housing, another gets a razor for a clean shave before a job interview, and another rests to recover from a medical crisis. Through our multiple programs, partnerships, and because of our dedicated community, we plant seeds of hope every day.



WHO ARE OUR SHELTER GUESTS?



11% report a physical disability

13% are veterans

WHO ARE MISSOULA'S UNHOUSED NEIGHBORS?

Although it is difficult to calculate how many people experience homelessness, we know there are an estimated 600 people experiencing homelessness at any one point in Missoula. These numbers come from the Missoula Economic Partnership's report: Economic Impact of Homelessness.

<https://bit.ly/3XBGYUH>

65% are
chronically
homeless

30-40% are
unsheltered

60-70% have a
chronic health
condition

The Poverello Center serves 70% of Missoula's unhoused during summer months, and 90% during winter months.

The Poverello Center is a behavior-based shelter for unhoused people. Through partnerships with United Way, Missoula Housing Authority, Partnership Health Center, Homeward, Hope Rescue Mission, and more, we can suggest options to people ready to move into transitional or permanent housing.

FINANCIALS

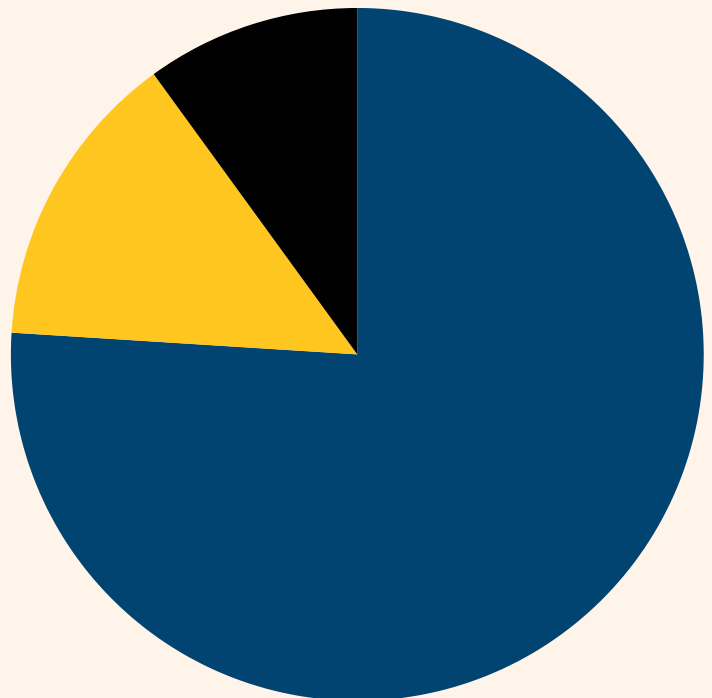
Income



- “Fees” indicate funds from the Veterans Administration Grants and Per Diem Program, staffing for Blue Heron, and meals for the Meadowlark Family Housing Center.
- 43% of Government Grants include funding from the City of Missoula and Missoula County for Johnson Street Emergency Shelter operations.

- The City and County approved a plan for the Johnson Street Emergency Shelter to be opened year round. The Poverello opened the shelter in Septmeber 2023, two months earlier than in previous years, creating an increase in personnel cost.

Expenses



DONATIONS

donations



“Missoula is the most generous place I’ve ever called home. The spirit of giving in this town is inspiring. We would never be able to provide food, shelter, help, and hope to our community if it wasn’t for the support of the amazing people here. These dollars add up and keep our most vulnerable neighbors safe.”


-Stephanie Dolan, Director of Development


THANK YOU


Our 49th year of operations brought, as every year does, new challenges and opportunities. As we moved into 2024, we began to commemorate a half-century of the Poverello Center. This milestone inspires us to continue working towards ending homelessness in the city of Missoula.



1110 W Broadway, Missoula MT, 59801
P.O. Box 7644, Missoula MT 59807
(406) 728-1809
info@thepoverellocenter.org

 The Poverello Center, Inc

 @poverellomissoula

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